

Operations & Supply Chain Manager

At MilkMate, we're on a mission to empower working moms and the employers who support them. MilkMate is proud to introduce the market's first all-in-one, revolutionary breast pumping solution and service designed to meet the needs of employees who wish to breast pump in the workplace and employers who care to support them. MilkMate believes that working moms should never have to choose between family and a professional career due to the challenges of breast pumping in the workplace. Our Breast Pumping as a Service (BPaaS) offering is the first of its kind and provides a turnkey solution to our clients and their employees.

MilkMate is looking for an **Operations & Supply Chain Manager** to help support and scale the operational backbone of the company. This role will work closely across Sales and Account Management to manage and improve the systems that support our supply chain and field operations.

This is an ideal role for a strong executor who enjoys solving operational problems, working across vendors and internal teams, and building processes that help a young company grow.

Key Responsibilities:

Support the execution and improvement of MilkMate's operational systems, including:

- **Production & Manufacturing**
 - Coordinate with manufacturing partners and Sales to support production planning, timelines, and product quality
 - Monitor production schedules and help ensure on-time delivery of products
- **Supply Chain & Logistics**
 - Own the full lifecycle of inbound product shipment across vendors and shipping methods
 - Coordinate inventory management, order flow, and outbound logistics with 3PL partners
- **Inventory Management**
 - Track inventory levels across warehouses and field deployments
 - Support inventory planning and replenishment to ensure product availability
- **Servicing & Operational Reliability**
 - Help manage processes related to equipment installation and consumables replenishment
 - Coordinate internal and external resources required to deliver seamless BPaaS offering
- **Operational Performance**
 - Track operational metrics and help identify opportunities to improve reliability, efficiency, and cost management
 - Support the development of processes and systems that enable the company to scale

This role will work cross-functionally with teams including sales, customer support, and finance to ensure a reliable and consistent operational experience for customers.

Requirements & Skills:

- 3-6 years of experience in operations, supply chain, logistics, manufacturing, or business operations
- Experience working with inventory, logistics, or physical product operations
- Highly organized with strong attention to detail and the ability to manage multiple operational priorities
- Comfort working with external vendors and cross-functional internal teams
- Analytical mindset with the ability to identify operational issues and propose solutions
- Strong problem-solving skills and a willingness to take ownership of operational challenges
- Startup or high-growth company experience is a plus
- Passion for MilkMate's mission to support and empower working mothers
- Entrepreneurial mindset with a belief that no problem is too big to solve.
- Ability to travel occasionally as needed



Location: Manhattan, NY (Hybrid - in office Tuesday-Thursday)

Compensation: \$80,000-\$100,000

If you are excited to help build the operational systems behind a growing company and want to contribute to a mission that supports working mothers, we would love to hear from you.

If interested in the role, please send your resume to careers@milkmate.com along with a short (under 300 words) response to the prompt below: Tell us about an operational problem you enjoyed solving (big or small). What made it interesting to you, and how did you approach it?

MilkMate is an Equal Opportunity Employer and strives to ensure that all employees and applicants are treated without regard to race, color, religion, gender, gender identity or expression, sexual orientation, national origin, disability, age, genetic information, or any other characteristic protected by law. We are committed to promoting diversity and inclusion within our workforce.

MilkMate participates in E-Verify and will provide the federal government with your Form I-9 information to confirm that you are authorized to work in the U.S. only after a job offer is accepted and Form I-9 is completed.